

We've upgraded!

Now you can sign-up for ACH, view violations, track submitted work orders and manage electronic notifications through our customer portal.

If you pay via Keystone Pacific recurring ACH, congratulations! Your account will be upgraded automatically. You don't need to do anything!

If you pay by check or autopay through your bank, please complete the steps below:

UPDATE ACCOUNT NUMBER

Please reference your new **HOA ACCOUNT NUMBER**, labeled Account ID on your included billing statement.

UPDATE PAYMENT ADDRESS

Please mail your **PAYMENTS** to:
File 1958
1801 W. Olympic Blvd.
Pasadena, CA 91199 - 1958

Or

MANAGE PAYMENTS ONLINE

WWW.KPPMCONNECTION.COM

- Sign-Up for Recurring ACH
- Manage Credit Card Payments
- One-Time ACH

NEED HELP?

EXTENDED CUSTOMER SERVICE
through January 31st:

Mon. - Fri.: 9:00 AM to 9:00 PM
(949) 833-2600

customercare@keystonepacific.com