

March 2017

THE HIGHLANDS

www.MyHighlandsHOA.com

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

FENCE REPLACEMENT PROJECT

You might notice that our brand new fences are going up along Turtle Rock Drive! The Highlands HOA is undergoing Phase II of the wrought iron fence replacement project (Phase I was completed 2 years ago). The wrought iron fencing that sits atop the short masonry wall running along Turtle Rock Drive is being replaced with new Ameristar fences, affecting 31 homes. All homes affected have received specific information about this work.

VALENTINE'S PARTY RECAP AND MEMORIAL DAY PARTY

Thanks go out to Reut Goren for organizing this get-together at the pool on February 18th. And a big thank you to Melinda Baker for providing the entertainment. Our next social event will be at the pool on Memorial Day, May 29th, so mark your calendars!

SLOPE BANK RUN-OFF

Homeowners are responsible for conducting regular inspections, maintenance and repair of all yard drains and the paths of surface-drainage on their properties to prevent flooding of their homes, and to prevent water from being diverted onto adjacent properties. This responsibility extends to homeowner-installed drainage devices or drainage systems located at the bottom of the slope bank behind your home.

DAYLIGHT SAVINGS TIME IS HERE!

This year daylight savings will begin March 12, 2017. Do not forget to set your clocks one hour forward!

PICK UP THE TRASH

Please help keep our community looking beautiful. This is your home as well as your investment! By helping to keep the trash out of the common areas, you are protecting your property value. Next time you go on a walk and notice trash in the common area, take a moment to pick it up and throw it away in a trash bin. It will only take a minute of your time but it would make a world of difference. Thank you for your cooperation!



BOARD OF DIRECTORS:

President: Hugh Chewning
Vice-President: Don Geller
Treasurer: George Malouf
Secretary: Frank Laird
Member-at-Large: Neil Matsui

UPCOMING BOARD MEETINGS:

March 23, 2017 & April 27, 2017
6:30 P.M. @ Turtle Rock Community Center
1 Sunnyhill
Irvine, CA 92603

The final agenda will be posted at the bulletin board in the pool area. You may also obtain a copy of the agenda by contacting management at 949-838-3218.

WEBSITE ADDRESS:
www.myhighlandshoa.com

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:
Lisa Munson
Phone: 949-838-3218
lmunson@keystonepacific.com

COMMON AREA:
Araceli Chavez
949-430-5808
achavez@keystonepacific.com

Emergency After Hours: 949-833-2600
Fax: 949-833-0919
lmunson@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:
Phone: 949-833-2600
Fax: 949-833-0919
customer-care@keystonepacific.com



March 2017 REMINDERS

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Street Sweeping Day - 2nd and 4th Wednesdays

Trash Pick-Up Day - Friday (Saturday after a holiday) Please remove trash cans from the common areas after this day.

Upcoming Board Meeting:
March 23, 2017 & April 27, 2017



SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.



POOL & SPA OPEN IN THE WINTER

The pool is heated to 78 degrees during the winter, and the spa is always hot, so enjoy a swim or a soak. Hours are 7am to 10pm.

LIGHTING

Also, please remember to submit plans to the Architectural Committee prior to installing motion detection lights or exterior security lights. The committee can offer sage advice regarding the efficient manner of focusing the lights or changing the bulbs in a way that will not inadvertently disturb the neighboring homes. Motion detectors should NOT trigger lights to turn on from walking on the public sidewalks. Please adjust the sensor accordingly.

ARCHITECTURAL APPLICATIONS

The Board would like to remind our homeowners that prior to starting any repairs or exterior modifications to your homes that involve adding or removing any features, including turf removal, repainting, or the replacement of any windows or doors, you must first submit an application to architectural@keystonepacific.com and receive approval from the Architectural Committee.

www.myhighlandshoa.com

Visit the community website to:

- Obtain the Architectural Standards
- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies and much more!

Should you have questions about the information you see on the community website or if you would like to see something added, please contact Management.

