

The Highlands Community Association
Pool & Spa Surveillance System

To enhance safety and security in the pool area, the Board of Directors has approved the installation of a Closed Circuit Television System or CCTV.

The cameras of the CCTV system are connected directly to a Video Recorder through hard wire Ethernet cables. The cameras are hard wired and there are no wireless components or wireless transmissions that can be illegally accessed.

The CCTV system does not have audio capabilities so no private conversations are recorded. This is consistent with California law which states that it is illegal to make an audio recording of "confidential communications" without consent.

Except for the Pump Room, all cameras record activities in areas that are considered public, with no expectation of privacy. All cameras, including in the Pump Room, are visible.

It is the Board's policy to release recorded images to law enforcement or the court only upon receipt of a reasonable request from law enforcement or court order. It is the Board's policy not to release any recorded images to Members of the Highlands or to anyone in the public domain, without a request from law enforcement or a court order.

In the event a Member of The Highlands observes an active act of vandalism or inappropriate behavior, it is the Member's responsibility to contact law enforcement.

If a Member notices the results of vandalism, the Member should report their observations to Keystone Pacific Property Management (949-833-2600) or to a Board Member immediately, noting the date and time of their observations. This will allow the Board to obtain a permanent copy of recorded images before the images are overwritten by the video recorder. Member requests to view the recorded images of the vandalism will not be honored unless the Board is directed by court order.