

October 2015

THE HIGHLANDS

Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman, Ste. 100, Irvine, CA 92606



<p>October 1 - November 20</p>	<p>WHAT IS HAPPENING IN IRVINE</p> <p>Fall Food Drive Help support hunger relief efforts by donating canned goods or non-perishable food items to benefit local food banks. Donations accepted Thursdays & Fridays 10 a.m.-10 p.m. and Saturdays & Sundays 9 a.m.-10 p.m.</p>	<p>Orange County Great Park Visitors Center</p>
<p>Saturday and Sunday October 24 & 25 9 a.m.-3 p.m.</p>	<p>Spooktacular Fun Days Scare away hunger by bringing non-perishable food items to support local food banks. Enjoy traditional family-friendly fall activities such as a pumpkin patch, treats, games, crafts, gourmet food trucks and much more. Come in costume!</p>	<p>Orange County Great Park</p>
<p>Thursday October 29 6-8 p.m.</p>	<p>Pumpkin Pickin' & Carvin' Enjoy tasty snacks and delicious hot chocolate while you create your own masterpiece with helpful patterns and suggestions from staff.</p>	<p>Bill Barber Park</p>
<p>Friday October 30 9:30 a.m.-11:30 a.m.</p>	<p>Trick or Treat at the Senior Center Bring your little ghouls and goblins to the Lakeview Senior Center for a morning of Halloween fun! Featuring special trick-or-treat stations, snacks and Halloween activities, this annual event is a safe and spooktacular way to celebrate. Tours last approximately 30 minutes.</p>	<p>Lakeview Senior Center 949-724-6908</p>

BOARD OF DIRECTORS:

President: Hugh Chewning
Vice-President: Don Geller
Treasurer: William Baker
Secretary: George Malouf
Member-at-Large: Neil Matsui

UPCOMING BOARD MEETING:

**Thursday, October 22, 2015
 6:30 P.M. @ Turtle Rock Community Center**
 1 Sunnyhill
 Irvine, CA 92603

The final agenda will be posted at the bulletin board in the pool area. You may also obtain a copy of the agenda by contacting management at 949-838-3218.

WEBSITE ADDRESS:

www.myhoa.com/highlands

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Lisa Munson
 Phone: 949-838-3218
Emergency After Hours: 949-833-2600
 Fax: 949-833-0919
lmunson@keystonepacific.com

COMMON AREA ISSUES:

Jeanette Vega
 Phone: 949-430-5808.
jvega@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

INSURANCE BROKER:

State Farm General Insurance Company
 Phone: (714) 289-1778

CITY OF IRVINE

Phone: (949) 724-6000



October 2015 REMINDERS

- **Keystone Pacific Property Management**
For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- **Street Sweeping Day - 2nd and 4th Wednesdays**
- **Trash Pick-Up Day - Friday**
- **Please remove trash cans from the common areas after this day.**
- **Upcoming Board Meetings**
Thursday, October 22 and Tuesday, November 17, 2015
Turtle Rock Community Center @ 6:30 P.M.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Update My Profile" page once you have logged into your billing account at

ARCHITECTURAL STANDARDS

Homeowners, please take note that the out looker beams on the Association homes should never be cut off due to dry rot or damage, but replaced when needed. We appreciate your cooperation in helping keep the Highlands Community looking as pristine as originally designed.

A FEW HOMEOWNERS ARE ADDING UNNECESSARY COSTS TO THE ASSOCIATION

During our property inspections it was noted that some homeowners are allowing their dogs to walk through the recently planted flowers in the front entrance areas. Please walk animals on the green belt areas in the community.



ALERT! THEFT IS ON THE RISE

Remember to lock your car when parking in your drive way and on the street. There have been recent vandalism to cars that are not locked.

ARCHITECTURAL APPLICATIONS

The Board would like to remind our homeowners that prior to any repairs being made to the exterior of your homes that involve adding or removing any features or elevations, or replacing any windows, you must first submit an application to the Architectural Committee.

WWW.MYHOA.COM/HIGHLANDS

Visit the community website to:

- Obtain the Architectural Standards
- Submit maintenance requests and address changes
- Get the latest community news and updates
- Obtain minutes, newsletters, policies and much more!

Should you have questions about the information you see on the community website or if you would like to see something added, please contact Management.

